

FOR IMMEDIATE RELEASE

Independent Glass Association Issues Affidavit and Chain of Custody Authorization Requests as Federal Complaints Advance

Scottsdale, Arizona – December 9, 2025 — The Independent Glass Association (IGA) today announced that it will be formally issuing its Affidavit of Evidence Submission and Chain of Custody Authorization request to all individuals and shops who have previously submitted reports through the IGA Don't Get Steered program.

This step represents a critical and necessary phase as the IGA's ongoing Federal Trade Commission (FTC) and Department of Justice (DOJ) complaints continue to move forward. These affidavits will ensure that submitted evidence meets the strict procedural standards required for regulatory, investigative, and judicial review.

In addition, these sworn affidavits will be used in conjunction with an upcoming federal court filing, which will be announced in the coming days. Through this filing, the IGA will be formally requesting that a judge order the release of key documents that form part of the foundation of both the FTC and DOJ complaints.

"The IGA remains steadfast in our position of ensuring a fair, open, and competitive marketplace for the auto glass industry in the United States," said Gary Hart, Executive Director of the Independent Glass Association. "What we are building is being done the right way; methodically, lawfully, and in a way that protects every shop and individual who has trusted us with their evidence."

The IGA also emphasized the significant progress made over a relatively short time period.

"We are incredibly proud of the work that has been accomplished in just nine months since these complaints were first brought forward. This effort was never going to be a sprint; it is, and always has been, a marathon. Each step builds the foundation for long-term reform."

While the affidavit process advances existing cases, the IGA reaffirmed that new evidence remains essential.

The association continues to seek active reporting on:

- Insurance steering
- Late and short payments
- Authorization delays and denials
- Claims handling interference
- Repair and replacement restrictions

To further enhance transparency, interaction, and reporting tools, the IGA also announced that it will be launching a fully updated Don't Get Steered portal at the beginning of the new year. The enhanced platform will allow for greater engagement, tracking, and collaboration between reporting shops, regulators, and the association.

"The strength of this movement comes directly from the shops who speak up," Hart added. "Every affidavit, every report, and every documented case helps move this industry closer to real accountability and meaningful change."

For more information or to submit a report, visit:
<https://www.iga.org/steering>

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